



INSTRUCTIVE FOR ARRIVING AT TOCUMEN INTERNATIONAL AIRPORT DURING CURRENT COVID-19 PANDEMIC PERIOD

NOTE: Please be guided that you might face delays at the airport during the process due to ongoing security measures and restriction at the Airport.

1. Look for an Immigration officer and advise that you are a seafarer.
 - a. Have your passport, seaman's book and e-visa hard copy ready to present to the Immigration officer.
2. Request your Panamanian Incoming Visa for Seafarers.
 - a. If you are Indian, Chinese, Cuban, Syrian, Bangladeshi, Nepali, Pakistani, Indonesian, Burmese and Venezuelan the Escort from Immigration Authorities will retain your personal documents as passport, seaman's book, and Visa.
3. Once clearing Immigration procedures, you must go outside the airport as the drivers are not allowed to go inside.

If you are facing any delays in the Immigration procedures (which usually take from 1 to 2 hours) please refer to the following contacts:

M (From 08:00 to 17:00) +507 6983-8139 / 6676-5349 / 6781-5504 (Crew Department)
M (24hrs - Balboa) +507 6673-8417 (Boarding Officer)
M (24hrs - Cristobal) +507 6673-8416 (Boarding Officer)