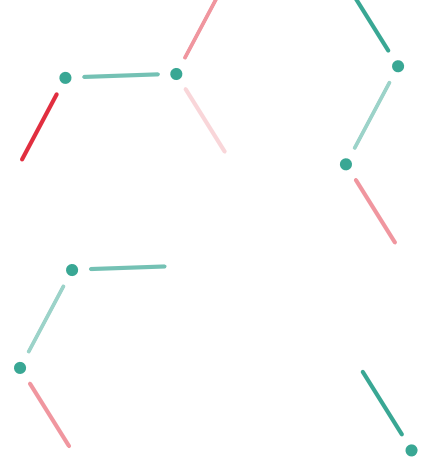




GOVERNMENT SERVICES

Extensive Global Support Services for
Military Forces, Government and
Humanitarian Organisations



CAPABILITIES & EXPERIENCE

The Inchcape Shipping Services' (ISS) model and philosophy is particularly adept at surmounting the challenges of executing complex and demanding support solutions, whether it is the provision of port services, logistics support solutions to maritime and land-based clients or all facets of construction projects and Real-Life Support (RLS). Our core customer base is across the marine, government, energy, cargo, and humanitarian aid sectors.

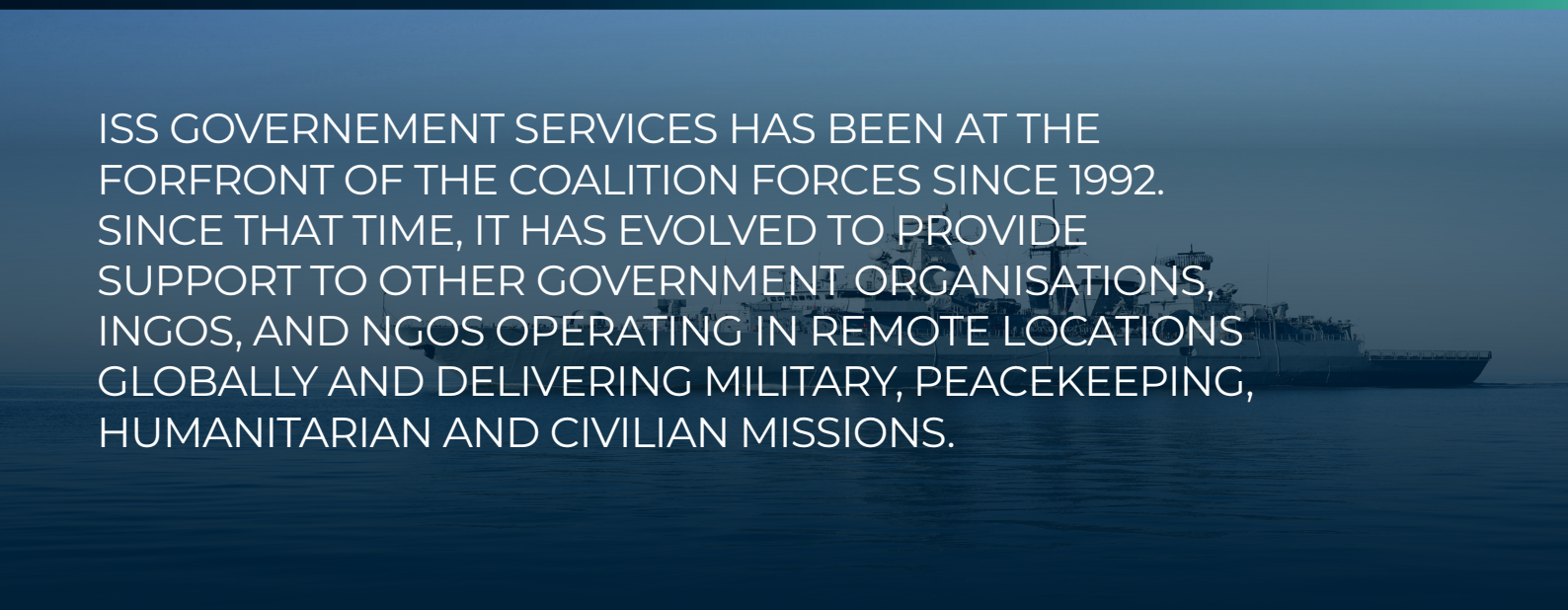
Inchcape's Government Services Business Unit was established more than 20 years ago to cater to the needs of militaries, governments and intergovernmental organisations and institutions.

Our global reach and extended experience in building capacity and delivering logistical solutions, supports humanitarian, civilian, and military missions and exercises in the most

challenging parts of the world. Some of our customers include European, Asian, and US Armed Forces, the United Nations, Diplomatic Posts, Aid and Non-Governmental Organisations.

Government Services is comprised of our Port, Integrated Logistics and Base Operations Support Service.

ISS GOVERNEMENT SERVICES HAS BEEN AT THE FORFRONT OF THE COALITION FORCES SINCE 1992. SINCE THAT TIME, IT HAS EVOLVED TO PROVIDE SUPPORT TO OTHER GOVERNMENT ORGANISATIONS, INGOS, AND NGOS OPERATING IN REMOTE LOCATIONS GLOBALLY AND DELIVERING MILITARY, PEACEKEEPING, HUMANITARIAN AND CIVILIAN MISSIONS.



PORT MANAGEMENT SERVICES

We are experienced in managing the Port operations for all type of Navy Vessels e.g., Aircraft Carriers, Destroyers, Cruiser, Submarines, Amphibious, Frigates, Coast Guard, Oilers, Containers, Dry Cargo/Ammunition, RO/RO, and many others. Our Aviation Support Services support different types of planes C-130, A-400, P-8A Poseidon, F-35, and others.

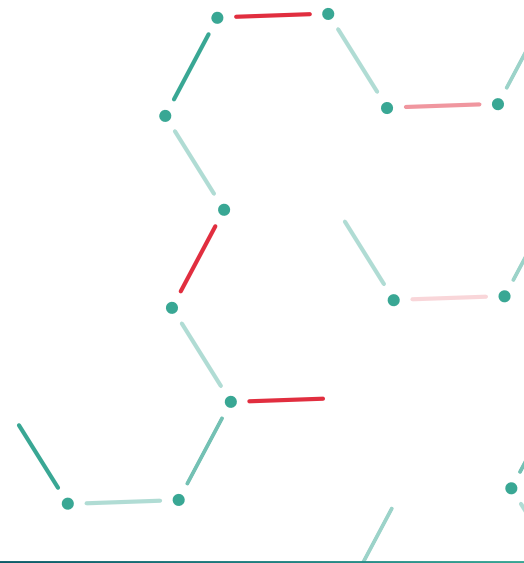
- ▶ Berthing and Anchorage Arrangements
- ▶ Fleet Landing Arrangement
- ▶ Pilotage
- ▶ Towage
- ▶ Food Arrangements
- ▶ Pier Fendering
- ▶ Water Taxi Services
- ▶ Fresh and Potable Water Supply
- ▶ Gangways Supply
- ▶ Phone and Internet Stick Rentals
- ▶ Rental and Placement of Force Protection Items
- ▶ Emergency Response and Incident Management
- ▶ Provisioning and Spare Supplies
- ▶ Garbage Removal / Disposal
- ▶ Repairs and Inspection
- ▶ Diving and Underwater Survey
- ▶ Crew Medical Assistance
- ▶ Crew Transfers to and From Vessels
- ▶ Antipollution Equipment
- ▶ Bunkering Arrangements
- ▶ Material Handling Equipment Rentals
- ▶ Car and Vehicle Rentals
- ▶ Ground Power Units
- ▶ Fuel Supply (JET A-1)
- ▶ Towing Services
- ▶ Potable Water
- ▶ Lavatory Service Equipment
- ▶ Forklift & Crane Services
- ▶ Cargo Handling (ITAR)
- ▶ Spare Parts
- ▶ Communication & Flight Operations



LOGISTICS SERVICES

Our end-to-end Logistics Services supports complex Military operations and Humanitarian missions across the globe requiring scalable solutions. We have the ability and capacity to respond to emergency requests to add capacity, short term and long-term. The tasks typically include:

- ▶ Communication Between Manufacturers, Suppliers, and Customers
- ▶ Procurement
- ▶ Inspection of Product / Shipment
- ▶ Customs Clearance
- ▶ Packaging, Warehousing and Distribution
- ▶ Scheduling, Booking and Other Organizational Tasks
- ▶ Multi-Modal (Air, Sea, Road, Truck) Transportation, Shipping and Delivery Services



BASE OPERATION SUPPORT SERVICES

Our Base Operations Support Services provides the resources to operate Military bases, Civilian installations, Humanitarian camps, and Diplomatic posts globally. These resources sustain mission capability, ensures quality of life, and enhances workforce productivity. Inchcape has a proven track record of rapid deployable solutions to support its clients delivering their mission successfully. The BOS services include:

FACILITY SERVICE

- ▶ Camp Design
- ▶ Construction
- ▶ Engineering & Management
- ▶ Operations & Maintenance of Utility and Sanitation Systems
- ▶ Equipment Maintenance
- ▶ Fire Protection
- ▶ Refuse Collection and Disposal
- ▶ Grounds Maintenance
- ▶ Pest Control
- ▶ Power Generators
- ▶ Leases Of Real Estate
- ▶ Environment Conservation
- ▶ Pollution Prevention Programs

PERSONNEL SUPPORT

- ▶ Dining Facilities
- ▶ Counselling
- ▶ Welfare
- ▶ Recreational Services

ADDITIONAL SERVICES

- ▶ Distribution of Goods and Personnel
- ▶ Procurement
- ▶ Physical Security
- ▶ Communications
- ▶ Logistics
- ▶ Fleet Management
- ▶ Force Protection



QUALITY MANAGEMENT

ISS recognises the importance of quality in everything that we do. ISS provides regular training to all employees across the group via our unique learning management system. Our quality management system (QMS) uses a 'plan-do-check & act' cycle as described in ISO 9001:2015 as its model. The ISS quality management system contains:



- **A Policy Statement:** a document that is endorsed by our senior most management showing the commitment and directive of the organisation.
- **A Quality Manual:** A document that sets out how the system is structured. Our policy is scoped to cover all activities that the company undertakes.
- **Key Processes:** The core business processes that describe the activities that we operate.
- **Quality Procedures:** These are a description of the methods we use to manage the processes mentioned above.
- **Work Instructions:** How we carry out specific tasks. Our work instructions detail exactly how we operate to deliver our service.

Our aim is to systematically manage our activities and the associated QHSSE risks, and to improve safety performance, through a strong safety culture and Quality Management System.

Our QMS is certified to ISO 9001:2015 and we have been continually assessed and certified since 1991.

In addition, ISS follows the GDPR regulations, and we have implemented the relevant Data Protection guidelines in our Corporate Data Protection Policies and as such are a certified ISO 27001 company.

ISS also accepts its responsibilities to the planet and society. ISS commits to, wherever practicable, minimise emissions to air, prevent pollution, control waste, and re-use and recycle materials to reduce the amount of waste deposited into landfills and oceans. In all activities, ISS strives to minimise consumption of the earth's non-renewable resources by adopting efficient methods and best practices.

ACCREDITATIONS



*working towards

For more information on our services and global network, visit iss-shipping.com.

