



**MARINE SUPPLY CHAIN SOLUTION**



MARINE SUPPLY CHAIN SOLUTION  
HELPS OUR CLIENTS ACHIEVE  
SAFETY, COMMERCIAL, AND ESG  
EXCELLENCE

## MARINE SUPPLY CHAIN SOLUTION

Inchcape offers an effortless way to coordinate your procurement and logistics processes globally from beginning to end.

Marine Supply Chain Solution solves your most complex needs, from ship chandelling and vessel spare parts, to door-to-deck deliveries, vendor management, warehousing or customs clearance.

A tailored offering built around your specific requirements, you'll be able to optimise procurement processes, and ensure transparency of cost, governance, and compliance. Plus, Inchcape offers a 24/7 single point of contact to a global network of vetted vendors that manage locally the operational needs of any vessel, offshore project, or governmental agency.

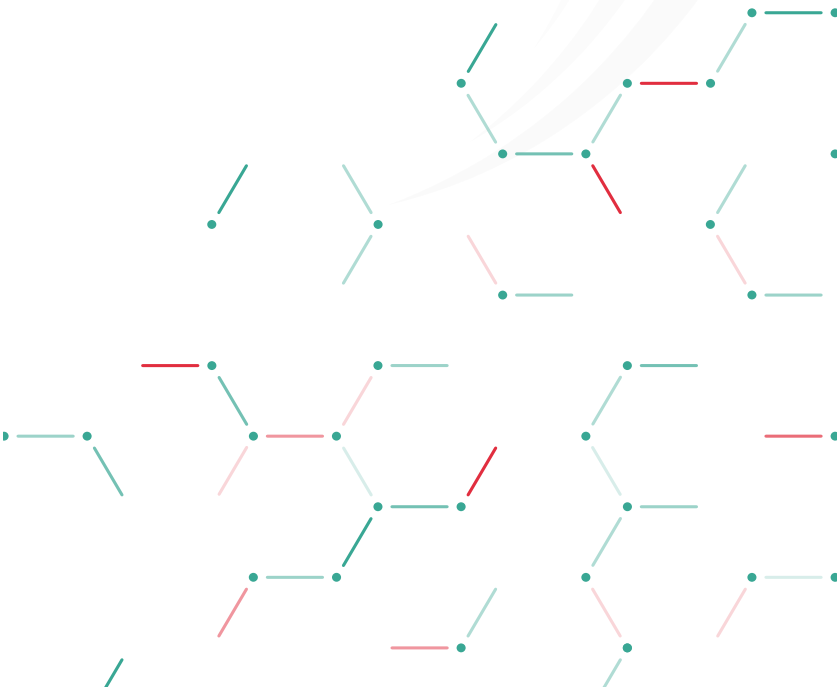
For any further information, please contact:  
**[marinesupplychain@iss-shipping.com](mailto:marinesupplychain@iss-shipping.com)**

# SERVICE DESCRIPTION

Service Name	Service Description
Last Mile & Onboard	Last Mile & Onboard deliveries is the management of the final phase of the delivery process. This includes moving the product from the warehouse or distribution center to the vessel's deck.
Freight Forwarding	Freight Forwarding is the co-ordination and organisation of the movement of shipments on behalf of a shipper.
Customs Clearance for spare parts and cargo	Customs clearance for spare parts and cargo is the service that allows to fulfill the formalities involved to clear spare parts and cargo by customs. The service includes the paperwork required for the customs clearance as well as the payment of duty and fees.
Bunker & Lube Oil Services	Bunker & Lube Oil Service is the procurement and supply of bunkers and lubes directly to the vessel.
Vendor Management	Vendor management is the service that provides customers with a dedicated ISS resource to manage their chosen vendors and expedite orders from the customer's supplier to the nominated delivery point.
Technical Procurement	Technical Procurement is the service that supplies genuine European, Korean, and Japanese technical spare parts and equipment to the vessel. This includes the management of visits of service technicians to the vessel.
Ship Chandling	Ship Chandling is the service that offers the delivery of consumables, provisions, and bonded stores directly to the vessel at port. The service includes listed and non listed items by the International Marine Purchasing Association (IMPA).
Project Procurement	Project Procurement is the process of planning, acquiring, and managing resources, goods, and services needed to complete a project. These projects can include Dry Docking's, vessel refits and handovers or specific products required across multiple vessels such as mooring ropes or chemicals.

# SERVICE DESCRIPTION

Service Name	Service Description
Warehousing on demand	<p>Warehousing on demand is a custom solution offering any of the following services:</p> <p>Order expediting provides the admin, process and governance to prepare the storage or transportation of goods.</p> <p>First mile collection allows to organise and provide the collection of goods from the supplier to the warehouse.</p> <p>Storage provides a stock and serve arrangement for goods.</p> <p>Consolidation provides the combining of goods in consolidated batches for transportation.</p> <p>Single item shipment provides the transportation of single goods from batches.</p> <p>Inventory management allows to manage and report the inventory of stock in and out of the warehouse.</p> <p>Customs clearance allows to manage the custom clearance of goods before entering the importing country.</p>





# VALUE



## CONSULTATION

- ▶ Advice and consultation services for procurement by in-house experts
- ▶ Tailor-made support to customers to achieve cost savings and productivity gains



## COMMUNICATION

- ▶ Issue resolution from a dedicated team
- ▶ Round the clock 24/7 support
- ▶ Transparency via performance reporting



## COST MANAGEMENT

- ▶ Forecasting from negotiated rates
- ▶ Optimisation from competitive pricing
- ▶ Credit facilities to avoid funding delays



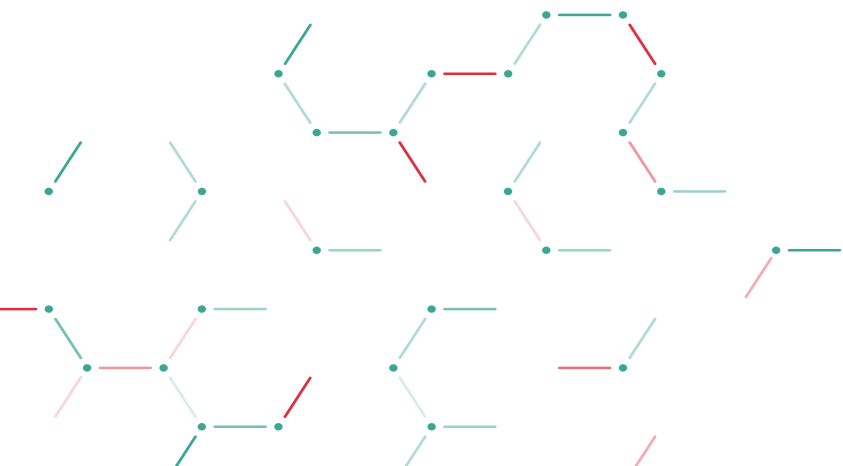
## GOVERNANCE

- ▶ Policies & regulatory requirements
- ▶ Reporting of service quality & financial processes
- ▶ Compliance and high standards on QHSSE



## NETWORK

- ▶ Access to a consistent global service
- ▶ Local Knowledge and expertise
- ▶ Management of vetted suppliers globally

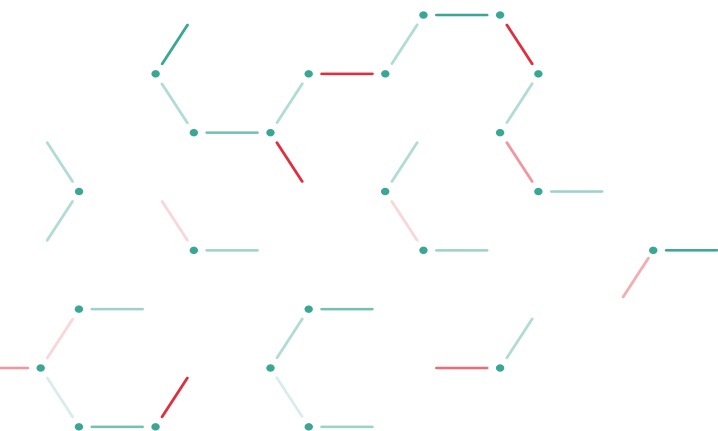


## REASONS TO CHOOSE INCHCAPE

At Inchcape Shipping Services, our value proposition is simple yet powerful: we have the global and local network, combined with highly qualified and experienced survey teams, to be your objective and independent partner in protecting your commercial, safety, and environmental interests.

By choosing Inchcape, you gain access to a trusted partner who not only mitigates risks but also maximises your success. We offer a full suite of services, delivered by a global network, to ensure seamless operations, significant cost savings, and peace of mind. With us, you can navigate the complexities of international trade with confidence, knowing that your interests are protected and your journey is smooth.

1. Reputation of the Inchcape brand, with a heritage of supporting the maritime industry since 1847.
2. Independent, impartial, objective, highly qualified and experienced team to represent your interests.
3. Strong market position with relationships with charterers, ship owners/operators, commodity traders, insurers, P&I clubs, and financiers.
4. Full suite of services tailored to your needs. Ability to expand the services provided as the needs of the industry evolve.
5. Focussed on commercial, safety and environmental risk mitigation.
6. Significant cost savings by using a single supplier to cover end-to-end services.
7. No added cost for potential launch waiting time or extending the scope of the survey to include on/off-hire.
8. Single point of contact 24/7.
9. Security of a trusted partner delivering the highest international standards on QHSSE and compliance.
10. DNV Quality Management Systems Certified.







## ACCREDITATIONS



For more information on our services and global network, visit [iss-shipping.com](https://iss-shipping.com).