

**CONNECT TO
A SMOOTHER,
SMARTER OCEAN**



250+
Offices

3200+
Employees

1

Global network

61
Countries

85%
of the world's
ports covered

90,000+
port calls
per year



AT INCHCAPE SHIPPING SERVICES, WE SIT AT THE FOREFRONT OF OUR INDUSTRY, RECOGNISED AS A GLOBAL LEADER IN PORT AGENCY AND MARINE SERVICES.

Since 1847 we've connected the world and facilitated successful trade, constantly responding to the sector's changing dynamics by leveraging our teams' unrivalled local knowledge and expertise.

We passionately support our customers and deliver meaningful change by thinking differently and harnessing the power of technology to drive innovation, increase efficiencies, and create new opportunities to make our industry fundamentally better for everyone.

OUR VISION

A connected world, in which our customers trade successfully and make better decisions in every port, everywhere.

OUR MISSION

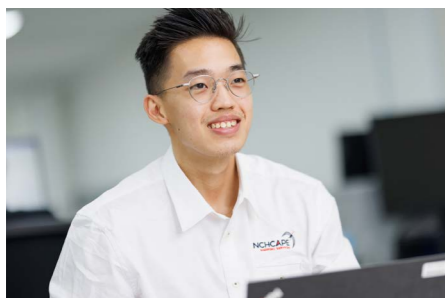
To use technology and our global network to help our partners connect to a smoother, smarter ocean.

OUR SERVICES

OUR SERVICE OFFERING AND DIGITAL SOLUTIONS ARE FOCUSED ON MEETING THE VARIED AND EVER-CHANGING NEEDS OF OUR INDUSTRY, ADDING VALUE AND DRIVING GREATER EFFICIENCIES AT EVERY STEP.

PORT AGENCY

With a physical presence in 85% the world's ports and waterways, our port agency services are designed to smooth the way, protecting your interests and providing timely, critical information you can trust. Underpinned by robust compliance and total transparency, we provide the security and reliability you need, irrespective of your next port call location.



Full Port Agency

We serve all vessels and sectors with local knowledge on a global level for smooth services and efficient port calls, saving time, reducing costs and minimising risk.

Protective Agency

Let us be your eyes and ears in every port, safeguarding your interests with total transparency to ensure you're always informed and never pay more than is necessary.

Bunker Agency

Optimise your bunker calls and reduce turnaround time with cost-effective operations delivered by knowledgeable agents and vetted, reliable vendors.

Canal Transit

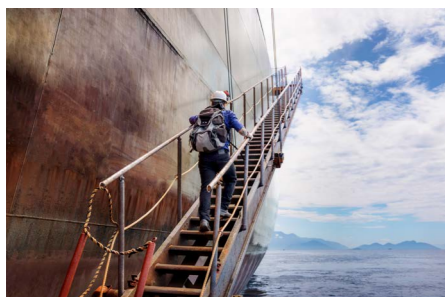
Situated on the ground, we provide the knowledge and expertise required to approve documentation, co-coordinate logistics, and manage crew change and rebates efficiently and with complete transparency.

Husbandry Services

With greater purchasing power, our dedicated procurement team is able to ensure that you get the best vendor at the best price, delivering smooth, efficient operations.

Dry Docking

Our solutions help you cut through the complexities of dry docking operations, preventing unexpected costs, mitigating risks and avoiding unnecessary delays, whilst never compromising on compliance or safety.



MARINE SERVICES

From surveys to supply, our wide range of solutions are tailored to your vessel's needs, delivered by teams of proven experts, trained to understand your unique, individual requirements, whatever they may be.

Machinery Services

Operating from three core divisions (Marine Machinery, Plant Machinery, and Inspection and Maintenance), we offer an extensive range of genuine spare parts, machinery and equipment, supported by all Japanese, Korean and Chinese manufacturers.

Surveys & Inspection

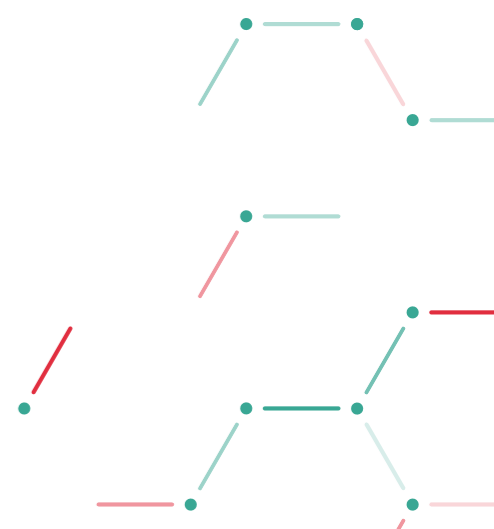
Inchcape offers an effective way to mitigate commercial, operational, safety, and environmental risks globally. Survey & Inspection is a customisable solution that uses experience, global presence, and technology to help clients achieve excellence while ensuring transparent reporting, smooth communication and compliance. A one-stop shop for all your survey needs.

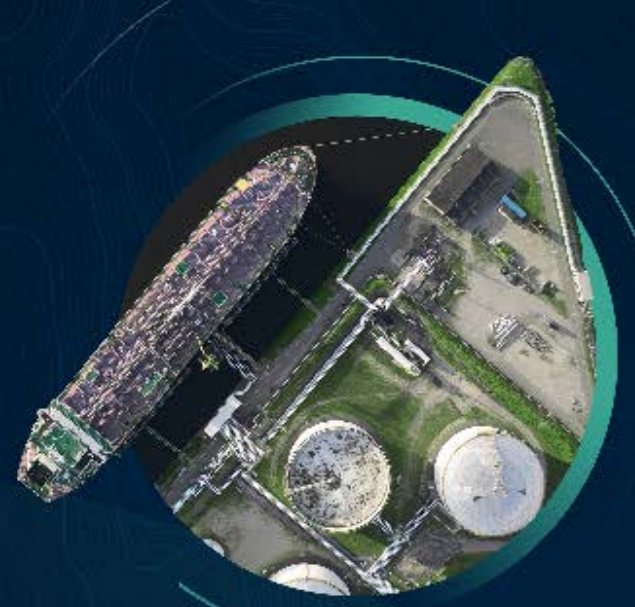
Project Logistics

Delivered through our strategic partner, ISS Palumbo, we offer integrated logistics, project & freight forwarding, port logistics, and a variety of consultancy and specialist services. All with the high-quality service, at an advantageous price.

Marine Supply Chain Hub

We solve your most complex logistics, procurement, and warehousing challenges. You have a 24/7 point of contact, leveraging a global network with local knowledge and qualified vendors to efficiently manage all operational requirements for vessels and projects, enabling rapid turnaround times and optimal pricing.





ONECAPE
BY INCHCAPE SHIPPING SERVICES

ONECAPE HANDLES EVERYTHING FROM APPOINTMENT TO SETTLEMENT, SERVING AS YOUR TRUSTED PARTNER AND UNBIASED ADVISOR TO PROTECT YOUR FINANCIAL AND OPERATIONAL INTERESTS.

OneCape HUB

OneCape Hub is your single access point that manages and optimises port and husbandry calls globally. As your trusted partner and impartial advisor, you can outsource all aspects of your vessel's requirements at port from beginning to end. This includes coordinating with agents and vendors, managing disbursement accounts, and processing payments, which results in time and cost savings and mitigates the risk of fraud.

OneCape DA

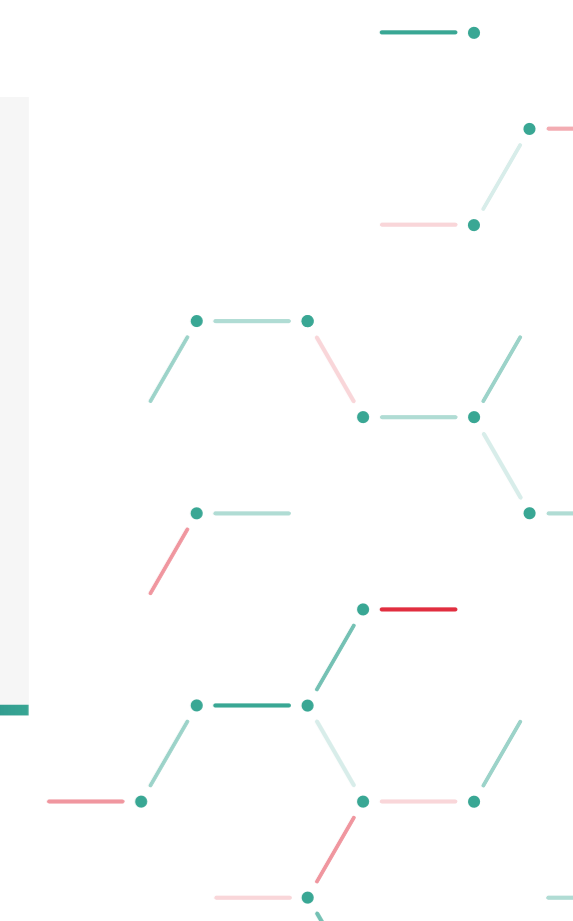
OneCape DA offers an outsourced solution for managing, auditing, and optimising disbursement accounts. We handle all DA complexities, from your appointed agents to verifying and validating port costs, Proforma, and the Final DA. This encompasses vendor vetting, prefunding, settlement, and foreign exchange, resulting in time savings, cost reduction, and fraud risk mitigation.

DIGITAL SOLUTIONS

PORT INTELLIGENCE.
POWERED BY PEOPLE.
DRIVEN BY DATA.

World of Ports

World of Ports simplifies port call management with up-to-date port information from our global network of local experts on ground. You can sign up for the portal or integrate data through an API. Designed with industry experts, the platform helps you plan your port calls, track your fleet, estimate port costs, and access market reports and vessel lineups at ports. A dedicated representative assists you in navigating the data necessary for your operations and evaluating new information needed to enhance your processes. World of Port enables you to streamline your operations, effectively minimise risks, ensure compliance, and prioritise growth for your business.



SECTORS

THE POWER OF A GLOBAL NETWORK

WITH A PHYSICAL PRESENCE IN OVER 2200 PORTS WORLDWIDE, COMBINED WITH LOCAL SPECIALIST EXPERTISE IN ALL COMMODITY SECTORS, WE CAN ENSURE YOUR REQUIREMENTS ARE DELIVERED SAFELY, TRANSPARENTLY, AND WITH EXCEPTIONAL LEVELS OF SERVICE WHEREVER YOU ARE IN THE WORLD.

Our diverse global customer base includes owners and charterers in the oil, cruise, container, and bulk commodity sectors, as well as ship operators, naval, government and intergovernmental organisations so you know you're in safe hands with Inchcape

Wet Bulk

With extensive experience handling an array of wet cargos across the globe, we are equipped to deal with anything, no matter the size or scope. Whilst our strict adherence to world leading practices and compliance values provides a certified level of trust, professionalism, and care.

Dry Bulk

Inchcape provides experienced dry bulk handling you can count on. We anticipate and negate risk while optimising port and voyage procedures for customers around the world. We give you easy access to PDA and port regulation teams in all regions, experienced port agency co-ordination, dry cargo survey and inspection services, documentation processing, procurement, specialist guidance, 24/7 canal transit agency and more.

Cruise

Inchcape handles more than 10,000 cruise ship calls every year, with agents in 800 cruise ports. We provide port agency with a full range of husbandry services, cruise and tourism consultancy, 24/7 crew logistics, cruise itinerary management, ground handling, cruise charters, shore tours, bunkering, surveying and more.

Liner

With a successful history providing third-party liner agents and husbandry to all types of liners, from containers to NVOCC to RORO, our services are designed around you, with the experience you need for total peace of mind. From crew changes, cash to master, transport and medical

to spares delivery, bunker and vessel survey, to back-office documentation, depot operations, tally, consultancy and customer service, we use our expertise to improve your liner operations and drive efficiencies.

Government

We provide tailored expert support to international naval forces and government organisations across the globe. Whether you require port agency, logistics support, contract management or strategic operations, we are on hand to assist you with the utmost efficiency and strictest levels of compliance.

Offshore

We help you navigate complex offshore processes regardless of the project's scope. Whether you require port or logistics aid with sub-sea construction, wind farm development, drilling contractor operations, dredging or seismic marine surveys, we have the skills and experience to make a difference.

Ship Managers

Reliable global husbandry & crew logistics for consistency, efficiency & crew welfare with over 60 ship managers and owners in our network. Our Crew Logistics carve a new path for global husbandry, removing many of the uncertainties and barriers that exist in today's complex environment. Our global network of professionals facilitate fixed pricing, efficient crew handling and ISO accredited QA risk management.

ACCREDITATIONS



For more information on our services and global network, visit iss-shipping.com.